

1. Read the letter and answer the questions.

a) What did the writer buy from the company?

.....

b) Why did the writer buy the product?

.....

c) Why is the writer complaining about the product?

.....

d) What do you think the result of the letter will be?

.....

e) Have you ever experienced anything like Jimmy?

.....



2. Read the letter again. Which paragraph mentions the following?

a) What the writer wants the company to do.

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b) The writer's opinion of the company.

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c) The reason for writing the letter.

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d) What the problems with the smart watch are.

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