

1. Choose the best option to complete the last paragraph in a meaningful way.
- a) This is the best solution for the new generation to communicate on a regular basis.
 - b) They also support quick and easy-to-access communication, and enable businesses and users to communicate with those who may not have an email address.
 - c) The elderly always use these apps for many reasons such as getting the news, chatting on Whatsapp, watching videos on YouTube and making a video call.

2. The word 'engaging' in paragraph 2 is closest in meaning to

- a) attractive
- b) difficult

3. What does the underlined word 'they' in paragraph 3 refer to?

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4. What is your favourite Chat app? Why?

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