

1. Answer the questions about the text.

a) What do online shop owners blame the serial returners for?

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b) What's the impact of the Smartphone revolution on online shopping?

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c) What's the first test Clipper does on the returned clothing?

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2. Write true or false next to the sentences according to the text.

a) Younger people like the idea of buying things whenever they want.

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b) Emily Murray wears the same dress for many events so as not to waste money on clothing.

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c) Some people send back the clothing after wearing them.

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d) Tony Mannix said the returns were enough to cover forty premier league football pitches.

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