

1. Read the passage quickly and match the titles to the paragraphs.

a) Haggling/Bargaining

b) Lining up

c) Asking for Help

d) Trolley Etiquette

e) Controlling Children

f) Saying Thanks

2. Read the passage again. Are the sentences true or false? Write T (true) or F (false).

a) This passage is written for British people. _____

b) In the UK, pushing into a line is acceptable. _____

c) It is usually okay to haggle in a supermarket. _____