

1. Read the letters and fill in the gaps with the words below. There is one extra.

- a) buttons b) spiders c) needles d) confined places e) heights

2. Match Aunt Betty's replies with the letters.

- a) Yes, that is a bit of a problem. Why don't you take her to a doctor? Doctors often know a lot about phobias and they can give you advice on how to keep her calm.
- b) That's terrible. I think you've been treated very badly, and I'm sure you can get some money from them. Do you want your job back? It doesn't sound as though the people you worked for are very nice. I'm sure you can find a better job.
- c) It's quite a common fear. I would also suggest changing your destination. There are lots of nice places you can go.
- d) Don't think about what other people think about you. If you do so, then your phobia may get worse. It's a very common phobia, so you need to get help from an expert.

3. Write T (true) or F (false) next to each statement.

- a) Jonas's girlfriend doesn't want to go to India because of the long flight.
- b) Aunt Betty thinks that Josh can sue his company for treating him badly.
- c) Josh doesn't want to move his office to the 11th floor because of his fear of heights.
- d) Jane Stewart's daughter has many different phobias.