

**1. Put the events in the correct order.**

- a. We told her there was no cutlery.
- b. She gave us our food.
- c. The waitress took the food order.
- d. The waitress took the drinks order.
- e. We told her again there was no cutlery.

**2. Write if the answer is true (T) or false (F).**

- a. It was their first time at this restaurant.
- b. It was difficult for them to find the waitress.
- c. They brought their own cutlery from home.
- d. The manager was rude to them.

**3. Answer the question with a full answer.**

- a. Why do you think the manager acted in this way?

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