1. Read the dialogue. Put the instructions on the User Guide in order (1-7).

- a) Hold the power button.
- b) Open the back cover.
- c) Put the battery back in.
- d) Read the User Guide

2. Circle the correct answer.

- a) What is on page 8?
 - A) The User Guide.
 - B) The battery.
 - C) The English information.
- b) Who are Tina's messages from?
 - A) Her family.
 - B) Her friends.
 - C) Jason.

- e) Take out the battery.
- f) Turn off the phone.
- g) Wait for a minute.

- c) What's Tina's problem?
 - A) She can't unlock her phone.
 - B) She has text messages.
 - C) She has no User Guide.
- d) Which sentence is true?
 - A) Tina's phone is old.
 - B) Jason's phone is the same as Tina's phone.
 - C) Finally, they can unlock the phone.