

**1. Match the words in the text with the correct definition.**

- |                    |  |
|--------------------|--|
| 1. checkout .....  | a) the place in a supermarket where you pay for the goods you have collected                       |
| 2. rush .....      | b) to behave badly and cause trouble or annoy people   |
| 3. persuade .....  | c) to move very quickly, especially because you need to be somewhere very soon; to hurry           |
| 4. misbehave ..... | d) a long passage between rows of seats in a plane, theatre or rows of shelves in a shop           |
| 5. aisle .....     | e) to make someone decide to do something, especially by giving them reasons why they should do it |

**2. Write true (T) or false (F) next to each statement.**

- ☐ a) This text is written for British people.
- ☐ b) In the UK, it is OK to push into a queue.
- ☐ c) If a customer doesn't say "thank you", a cashier may become angry.
- ☐ d) Saying 'I want spaghetti' can annoy a shop assistant.