

**1. Read the article. Then match the tips to each of the paragraphs.**

- a) Always ask the city information desk about where things are.
- b) Be assertive.
- c) Ask for and keep a receipt.
- d) Don't be aggressive towards the shopkeepers.

**2. Read the article again and answer the questions.**

- a) What happened to Alan in Istanbul? .....
- b) Where can a person find information about a place? .....
- c) Why might the shopkeepers sound rude sometimes? .....
- d) Why do you think Alan ended up buying lots of things? .....