

1. Read the article. Then, match the tips to each of the paragraphs.

a) Always ask the city information desk about where things are.

b) Ask for and keep receipts.

c) Be assertive.

d) Don't be aggressive towards the shopkeepers.

2. Read the article again and answer the questions.

a) What happened to Alan in Istanbul?

b) Where can a person find information about a place?

c) Why might the shopkeepers sound rude sometimes?

d) Why do you think Alan ended up buying lots of things?