

1. Read the text quickly.

- a) Which paragraph talks about the problems of email?
- b) Which paragraph gives a short introduction about email?
- c) Which paragraph gives a short history of email?

2. Read the text and answer the questions.

- a) Which group of users use email more than others?
- b) When was email developed?
- c) How many people use email every day?
- d) What is the biggest problem with email?

